

Quality Policy

Ahram Security Group is a leading model in the field of manufacturing cylinder locks, door locks, padlocks and door handles in Egypt, Middle East and North Africa. The group provides its customers with high quality products and services that meet customer expectations. Ahram Security Group is characterized by a strong mission and vision and high technical capabilities, both in the level of modern machines and advanced equipment's owned, or administrative and technical staff based on implementation of competence and experience in this area, the group aims to continuously develop and improve the approach to the global performance levels in this industry.

Our Mission: Giving you the power to protect what matters.

Our vision: We proudly produce superior locks and innovative security solutions that fulfill our customers' aspirations, this is our way to prosperity for our company and people,

In order to satisfy our customers' desire continuously, the group adheres to the rules of quality systems to ensure the exit of products conforming to specifications and consistently in all its products and works to raise its efficiency and developed in consistent with customer requirements in order to ensure their satisfaction and continuity of work with them and the acquisition of new customers. The company works to consolidate the concepts of the quality management system of the employees through training and awareness of the rules of the Quality management system **ISO 9001:2015** requirements.

Quality objectives of the group include:

- Improve the degree of customer satisfaction on an ongoing basis.
- The ability to provide products and services that we promise to our customers with high precision beyond Their expectations.
- Maximize Internal and external markets.
- Continuous improvement in processes, the Quality management system ISO 9001:2015 and operating Economics.
- Develop and improve the skills and knowledge of employees through the provision of training Opportunities and sources of knowledge.
- Provide an environment good manufacturing practice through the implementation of Ahram Manufacturing system "AMS"
- Emphasis on safety and quality of products which reach to customers through the implementation of the Requirements of the international quality systems.
- Good selection of suppliers of raw materials and production requirements and work to increase suppliers' Continuous awareness of the importance of quality with continuous supplier evaluation.
- The group is reviewing its policy and objectives periodically to ensure the relevance of the purpose and Context of the strategic directions of the Organization.

For this reason, the group adopted the **ISO 9001: 2015** international quality system to protect its customers and to achieve the highest level of quality for all its products. All employees are committed to implementing, Maintaining and developing this system as part of the company's plan to achieve and implement the Concepts of total quality.

The group works hard to implement the policy and ensure that it reaches all workers or employees working for its benefit, while making it available to the public and the concerned parties whenever possible.

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CEO

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Issue No. : 4

Date: 01/01/2018